



Informing **Action**
Improving **Outcomes**



Activity Guide

Analytics Terms and *Notes to Self*

Analytics

- Descriptive analytics (metrics)
- Diagnostic analytics
- Predictive analytics
- Prescriptive (advisory) analytics

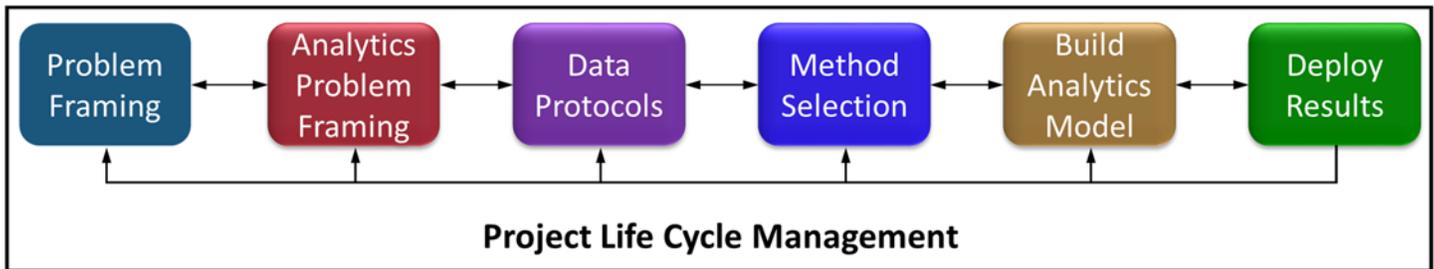
Evidence-Based Practices

- Scientific literature
- Organizational data
- Professional experience
- Stakeholder concerns

Components of Data Analytics

- Technology
- Algorithms
- Methodology
- People
- Industry

Summary of Data Analytics Methodology



Step 1: Problem Framing

- Identify and refine the problem
- Identify stakeholders
- Refine problem statement and delineate constraints
- Determine the value and benefit of answering the question
- Agree on the problem statement or research questions

Step 2: Analytics Problem Framing

- Reformulating the problem statement as an analytics problem
- Develop a proposed set of predictors and relationships to outputs
- Define the key metrics of success
- Agree on proposed analytic solution to the problem

Step 3: Data Protocols

- Identify and prioritize data needs and resources
- Identify means of data collection and acquisition
- Determine how and why to combine, rescale, clean, and share data
- Determine the documentation and reporting of findings

Step 4: Method Selection

- Identify available problem solving approaches
- Select model testing approaches

Step 5: Build Analytics Model

- Test relationships among predictors and outcomes
- Examine and evaluation model fit of analytic models (i.e., run analyses)

Step 6: Deploy Results

- Deliver findings
- Support dissemination
- Support ongoing data use

Step 7: Project Life Cycle Management

- Document the process so results can be replicated
 - Ensure that the project and resulting model are providing usable results
 - Recalibrate, update, and maintain the analytic model to ensure the intended impact
 - Support training activities so personnel know how to use results for continuous improvement
 - Evaluate the outcome(s) of the project now and over time
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Activity 1

What do you want to know?

Questions and Actions

- What questions do you have about work in your community?
- What actions would you take if you know the answer to those questions?

Stakeholders

- Who should be involved in helping answer those questions?
- Who should be involved in taking action after you get the answers to those questions?

Activity 2

Create an analytic model

Choose one of the questions identified in Activity 1; draw an analytic model below

- Identify the outcome(s) for the question
- What are the drivers (factors) that influence the outcome?
- What is the relationship(s) between the drivers and outcomes?
- Can you provide rationale or justification for those relationships?

Activity 3

What am I missing?

For the analytic-model created in Activity 2:

- Re-examine the relationships between the input (driver) factors
 - o Should other inputs be added to the model?
- Re-examine the relationships between the model's inputs and outcomes
 - o Are there any unmeasured (third) variables that could change the nature of those relationships?

Last things to think about

What type of documentation will you create to ensure you can track and recreate your process in answering these questions?

Once you have an answer to the question, how will you implement or deploy the solution in your organization?

What type of training or support will be required before, during, and after the project to help individuals use data to do their work more effectively?

BRINGING IT ALL TOGETHER

What is the return on investment for each of the stakeholders identified in Activity 1?

How will you reinforce and reward their input into the project?

What can you do to increase an evidence-based culture in your 60x25 work?